

TSoftPlus System Requirements

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Preface

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How To Use

Use this information as a guide to identify the hardware and software components needed to implement TSoftPlus. Please review this document in its entirety and contact Wolters Kluwer Financial Services if you have any questions regarding specific configurations.

All requirements are for systems running TSoftPlus only. You will need to take into consideration any additional software that will be running in your environment, as this will increase the listed requirements.

Please review the additional notes at the end of this document for further explanations and information.

These requirements are subject to change without notice.

Visit our Software Support Web site at <http://Support.WoltersKluwerFS.com> for updates to the TSoftPlus System Requirements.

Requirements

Software Requirements

Browser (Client) Machine

- Internet connection
- Microsoft Word
- Microsoft Excel
- Microsoft Silverlight 4
- Microsoft Internet Explorer 7 or later¹ or Mozilla Firefox 3.6.3 or later¹
- Adobe Acrobat Reader 5.0 or later

 **Important:**

All users within an institution must use the same version of Microsoft Office to successfully open and save documents using the Loan Authorization Wizard and Financial Analysis Spreadsheets.

Users with an earlier version of Office (for example, Office 2003) cannot edit documents previously saved by a user with a later version.


Server

- Internet connection
- Microsoft SQL Server 2005/2008^{2,3} or Microsoft SQL Server 2008 Express^{2,3}
- Internet Information Services (IIS) 6 or later¹
- Microsoft .NET 4.0 Framework
- Microsoft Visual C++ 2010 Runtime
- Microsoft PowerShell (included as part of Windows Server 2008)⁴

Standalone Machine

A standalone installation (where TSoftPlus is installed and accessed from a single machine) requires the combined requirements from the Browser machine and Server.

Footnote Key

1	<p>Acquiring and installing these programs is the responsibility of your network administrator or technical consultant. Wolters Kluwer Financial Services is not responsible for providing or implementing these programs. Also, Wolters Kluwer Financial Services cannot provide assistance with implementing these programs beyond the information contained in the TSoftPlus Installation Guide. Contact the individual software company for technical support, if needed.</p> <div data-bbox="375 363 1341 531" style="border: 1px solid green; padding: 5px;"> <p> Note: IIS6 compatibility tools need to be installed as a prerequisite on Win 2008 or Win 7. For more information, refer the to the section IIS6 in the <i>TSoftPlus Installation Guide</i>.</p> </div>
2	<p>Microsoft SQL Server 2008 Express Edition is supplied with the TSoftPlusinstallation files.</p>
3	<p>If you have an existing instance of SQL Server, you will need to have TCP/IP enabled on the machine hosting SQL Server for TSoftPlus to work properly.</p>
4	<p>Windows PowerShell is a requirement of SQL Server 2008 and SQL Server Express 2008. PowerShell is only required if additional database tools are installed with SQL Server 2008.</p>

Hardware Requirements



Note:

The following hardware requirements are for server and standalone systems only. Systems running only a browser must have resources adequate for Internet usage.

- 3.0 GHz processor or greater
- 2 GB RAM or greater
- 7 GB hard disk space or greater
- 24X speed or greater CD-ROM Drive



Note:

These requirements are for systems running TSoftPlus only. A higher megahertz (MHz) processor and more random access memory (RAM) have shown to improve the overall performance of TSoftPlus. Adding additional CPUs may also improve overall performance.

Consult with your technical staff if you will be running additional applications, as this will increase the listed requirements.

Operating Systems

TSoftPlus requires one of the following operating systems:



Note:

For Standalone installations: TSoftPlus requires the use of Microsoft Word and Excel. Therefore, due to simultaneous operation, a 64-bit operating system with a minimum of 4GB RAM is recommended .

-
- Windows XP Professional
 - Windows Server 2003
 - Windows Server 2008
 - Windows Server 2008R2
 - Windows 7

Additional Notes

Internet Access

High speed Internet access is required to use some components of TSoftPlus as well as for remote installation and support.

Service Packs

The most current service pack is required for all Microsoft applications.

Backup Restore

Backups are the sole responsibility of the institution. Your backup software may require an additional module to allow backing up of database files.

Novell NetWare

TSoftPlus cannot be installed to a Novell NetWare file server because TSoftPlus utilizes Microsoft IIS to create the screens and Microsoft SQL Server to manage the database. These components cannot be installed to or run from a Novell NetWare file server.

Windows Millennium Edition, Windows XP Home and Windows Vista Home

These operating systems are designed strictly for home use and are not supported.

Microsoft Small Business Server and Microsoft BackOffice Server

These operating systems are designed strictly for small business applications and are not supported.

Active Directory Server / Domain Controllers

Good networking practice dictates that application software, such as TSoftPlus, should not be installed on an Active Directory server (a.k.a. Domain Controller). This is due to security and workload concerns.

Exchange Server

Good networking practice dictates that application software, such as TSoftPlus, should not be installed on a Microsoft Exchange Server. This is due to security and workload concerns.

How to Contact Wolters Kluwer Financial Services

Support Web Site

Visit our Software Support web site for documentation, downloads, frequently asked questions, training, or support information: <http://support.wolterskluwerfs.com>.

Internet

You can visit us on the Internet at www.wolterskluwerfs.com.

Phone

You can telephone our SupportLine technicians at **800-274-2711**, ext. **1124028**

Our support staff is available Monday through Friday, 7 A.M. to 7 P.M. CST. Voice mail operates continually, allowing you to leave us a message after hours and on weekends. To help us handle your question as quickly as possible, have these items available before you call:

- product name
- customer number and customer name
- operating system and version number; service pack numbers, if installed

E-Mail

To contact us through email, submit all requests to: tsoftsup@wolterskluwer.com.

Fax

Send us a fax at (320) 240-4252.

