



Important information regarding your system's security

Dear Software Customer:

At a time when the security of financial information is absolutely critical, it's important that you are aware of a policy Wolters Kluwer Financial Services has regarding our Software SupportLine. If your staff were to access our SupportLine via e-mail or phone, we would never ask for your network I.D. or system passwords. This information is confidential and should never be shared with outside resources.

Please share this vital information with all employees who may have contact with Software SupportLine. Knowing how to protect your most important assets is critical to the success of your organization and the trust of your customers.

We take the security of your information very seriously, and we will continue to do whatever we can to help you safeguard your data. If you have any questions regarding this policy, please contact me at 1-800-397-2341, Ext. 1105460.

Sincerely,

Julie Schneider

Julie Schneider

Sr. Director Support Services

November 9, 2011