

## Software and Hardware Requirements

This document outlines the minimum software and hardware requirements to operate Compliance University and its courses. It is important that you do not attempt to use Compliance University or any of its courses without first verifying that all your system requirements have been met.

### General Hardware/Software Requirements

- Windows 2000 Professional or Windows XP recommended. Be sure that your operating system is within the Microsoft® “Mainstream Support Phase” and all relevant updates and/or patches are applied. See <http://support.microsoft.com/?LN=en-us&x=16&y=11&pr=lifecycle&cid=gp%3B%5Bin%5D%3Blifecycle>.
- Processor: Pentium 266 MHz processor or greater. (300 MHz or greater is recommended)
- RAM: 64 MB RAM or greater. (128 MB or greater recommended)
- Video: SVGA monitor with 1024x768 resolution. (800x600 screen resolution is accommodated with modified navigational functionality when necessary)
- Sound: Sound card with speakers or headphones recommended. (Optional)
- Internet Connection: DSL (Digital Subscriber Line) with at least 1MBit/second or a connection with comparable bandwidth.

### Other Required Software

- Internet Browser: Microsoft Internet Explorer 6.0 or greater, Netscape Browser 7.0 or greater, Mozilla Firefox 1.5 or greater. (Note that new teller modules are not compatible with the Mozilla Firefox browser). If you use the Internet Explorer by Microsoft, please make sure that your Browser is within the Microsoft® “Mainstream Support Phase” and all relevant updates and/or patches are applied. See <http://support.microsoft.com/?LN=en-us&x=16&y=11&pr=lifecycle&cid=gp%3B%5Bin%5D%3Blifecycle>.
- Macromedia Flash Player 6 or greater (for Non-Compliance Courses).
- Macromedia Shockwave Player.
- Adobe Acrobat Reader 7.0 or greater (8.0 recommended). See <http://www.adobe.com/products/acrobat/readstep2.html>.

### Browser Settings

The following settings are required in your Internet browser. Refer to the browser’s documentation for assistance, if needed.

- Cookies enabled
- JavaScript enabled
- Pop-Ups enabled

### Connecting to the Site

Compliance University from Wolters Kluwer Financial Services is a web-based application. To access Compliance University, open your Internet browser and enter the following address:

<http://www.wkfscomplianceu.com>