



System Requirements

Version 2010.1 or Later

April 2012

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April 2011

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System Requirements

These requirements were established to ensure acceptable performance. If your system does not meet the minimum, further evaluation may be needed to determine what kind of performance can be expected.

These requirements are subject to change without notice. Please visit our support web site at <http://support.wolterskluwerfs.com> for updates to these system requirements.

Application Server

Supported Operating Systems	Windows Server 2003 SP2 Windows Server 2008 (32 or 64 bit) Windows Server 2008 R2 (32 or 64 bit)
Recommended Processor	2.66 GHz processor or greater (3.0 GHz processor or greater is recommended)*
Memory	1 GB of RAM or more per processor
Disk Space:	2 GB or higher
Other Required Software	.NET Framework 1.1 & 2.0

Database Server

Supported Operating Systems	Windows Server 2003 SP2 Windows Server 2008 (32 or 64 bit)
Recommended Processor	2.66 GHz processor or greater (3.0 GHz processor or greater is recommended)*
Memory	1 GB of RAM or more per processor
Disk Space	2 GB or higher
Other Required Software	Microsoft SQL Server 2005 SP2, or 2008 R2 (32 or 64 bit) SQL Express 2005 sp2 and 2008 Windows Installer 4.5 Microsoft SQL Server 2008 R2 Shared Management Objects Microsoft SQL Server 2008 R2 Native Client

	Microsoft System CLR Types for SQL Server 2008 R2
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File Server (DMTransaction Folder)

Used for Network Area Storage	
Supported Operating Systems	Windows Server 2003 SP2 Windows Server 2008 (32 or 64 bit)
Recommended Processor	2.66 GHz processor or greater (3.0 GHz processor or greater is recommended)*
Memory	1 GB of RAM or more
Disk Space	2 GB or higher

Client System

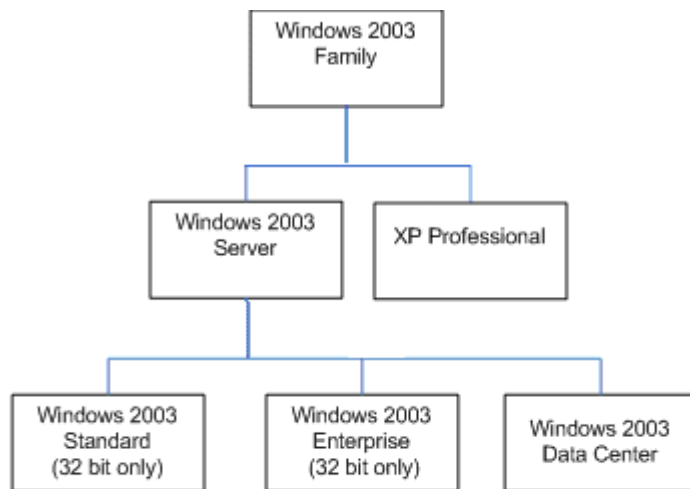
Supported Operating Systems	Windows XP Professional SP2 Vista (32 or 64 bit) Windows 7 (32 or 64 bit)
Recommended Processor	2.66 GHz processor or greater (3.0 GHz processor or greater is recommended)*
Memory	1 GB of RAM or more
Disk Space	1 GB or higher
Other Required Software	Microsoft Excel 2003, 2007 or 2010 (32 bit only) Microsoft Word 2003, 2007 or 2010 (32 bit only) Adobe Acrobat Reader 8 or later .NET Framework 1.1 & 2.0
Supported Software	Citrix Presentation Server, Citrix Xenapp

Stand Alone Server

Supported Operating Systems:	Windows Server 2003 SP2
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	Windows Server 2008 (32 or 64 bit) Windows Server 2008 R2 (32 or 64 bit)
Recommended Processor:	2.66 GHz processor or greater (3.0 GHz processor or greater is recommended)*
Memory:	1 GB of RAM or more per processor
Disk Space:	2 GB or higher
Other Required Software:	Microsoft SQL Server 2005 SP2, and 2008 R2 (32 or 64 bit) SQL Express 2005 SP2 and 2008 Microsoft Excel 2003, 2007 or 2010 (32 bit only) Microsoft Word 2003, 2007 or 2010 (32 bit only) Adobe Acrobat Reader 8 or later Windows Installer 4.5 .NET Framework 1.1 & 2.0

Windows 2003 Family

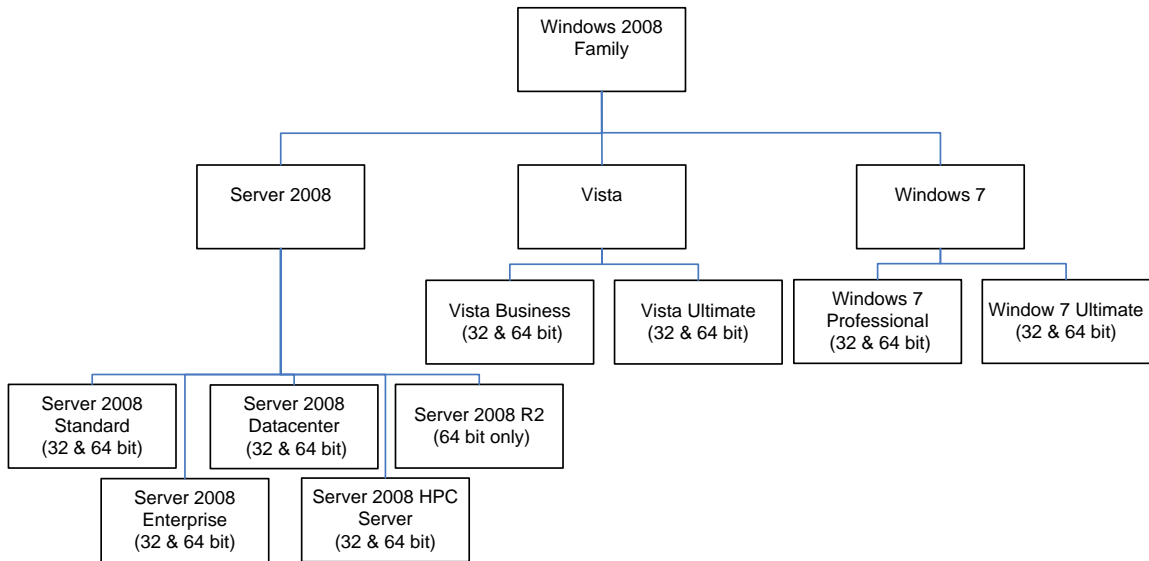


Common Medici Windows 2003 Family Configuration

System/Server	Software
Client System	XP Professional
Application and File Server	Windows Server 2003 SP2 (Standard, Enterprise, or Data)

	Center)
Database Server	Windows Server 2003 SP2 (Standard, Enterprise, or Data Center) with: <ul style="list-style-type: none"> ■ SQL Express 2005 or 2008 ■ Microsoft SQL Server 2005 SP2, and 2008 R2 (32 or 64 bit)

Windows 2008 Family



Common Medici Windows 2008 Family Configuration

System/Server	Software
Client System	Vista (32 bit) or Windows 7 (32 bit)
Application and File Server	Windows Server 2008 (32 bit) (Standard, Enterprise, or Data Center)
Database Server	Windows Server 2008 (32 bit) (Standard, Enterprise, or Data Center) <i>with</i> SQL Express 2005 (32 bit) or 2008 (32 bit) Microsoft SQL Server 2005 SP2 (32 bit) or 2008 (32 bit)
System/Server	Software

Client System	Vista (64 bit) or Windows 7 (64 bit)
Application and File Server	Windows Server 2008 (64 bit) (Standard, Enterprise, or Data Center)
Database Server	Windows Server 2008 (64 bit)) (Standard, Enterprise, or Data Center) <i>with</i> SQL Express 2005 (64 bit) or 2008 (64 bit) Microsoft SQL Server 2005 SP2 (64 bit) or 2008 (64 bit)

Network Connections

- **LAN:** 10 Mbps or higher (100 Mbps / full duplex recommended)
 - Setting 10 Mbps or 100 Mbps option as a constant is recommended over using “auto-detect”
- **WAN:** T1 or higher (DS3 switch (~45Mbps) recommended)
 - The bandwidth specifications native architecture operations assume “normal” traffic so actual results will vary based on lenders particular configuration.

Printers

Since all documents are created using either the Microsoft Word or Microsoft Excel application, any printer that is compatible with Microsoft Office 2003 or newer is acceptable for the generation of Medici documents.

How to Contact Us

Call

You can telephone our Medici Support at 1-888-391-7900, option 1. Our support staff is available Monday through Friday, 7 A.M. to 7 P.M. CST. Voice mail operates continually, allowing you to leave us a message after hours and on weekends.

To help us handle your question as quickly as possible, have these items available before you call:

- Customer number
- Version number
- Description of problem

Support Web Site

Visit our Software Support Web site for documentation downloads, frequently asked questions, training, or support information at the following location: <http://support.wolterskluwerfs.com>

This is a central source of product support information, where you will also find links to other beneficial industry sites.

Software Notification Service

Customers who subscribe to the Software Notification Service receive notifications for any Medici product or documentation updates as they become available on the Software Support Web site. To subscribe to this service, visit <http://Alerts.WoltersKluwerFS.com> and enter your e-mail address. A link to your personal profile page is then e-mailed to you allowing you to specify your profile information and subscription preferences.

E-Mail

E-mail questions or issues to: medicisupport@wolterskluwer.com

Please include your customer number, contact information, Medici version number and a description of the problem.

Fax

You may fax us at 320-240-4252. Attention: Medici Support

Write

If you prefer, write a letter detailing your question and send it to:

SupportLine
Wolters Kluwer Financial Services, Inc.
P.O. Box 1457
St. Cloud, MN 56302-1457

